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## Apple IIGS: Troubleshooting SCSI Problems

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TOPIC -----

My Apple IIGS, with a High Speed SCSI Card installed, gets an error code #8002 when copying between SCSI hard drives. What does this error code mean?

DISCUSSION -----

Error code #8002 isn't part of the generic GS/OS 5.0.2 operating system. This suggests the error code is coming from the SCSI driver.

Most problems with the High Speed SCSI card come from improper installation of the SCSI drivers. Specifically, people often don't install the new drivers that come with the card using the original GS/OS SCSI drivers instead.

Here are some troubleshooting steps to try:

- 1) Create a new boot diskette that contains GS/OS 5.0.2 and the new SCSI drivers (the drivers are installed via the Installer program located on the High Speed SCSI Card Utility diskette).
- 2) Try to copy between SCSI devices after booting with this diskette.
- 3) If you can copy successfully, then reinstall the GS/OS onto your hard drive. Remember to reinstall the new SCSI drivers before rebooting from the hard drive.

Depending on the current state of the operating system already on the hard drive, you may have to trash the existing System and Icons folder.

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